

A Christian Ministry of
Whole Person Healthcare



SPRING 2012

CENTER IN THE East Liberty Family Health Care Center

1982 – 2012

Thirty  *Years*

B Y F A I T H

30th Anniversary Celebration

East Liberty Family Health Care Center cordially invites you to join us for a
30th Anniversary Celebration on Sunday, April 15, 2012
at Eastminster Presbyterian Church, located at 250 North Highland Avenue, Pittsburgh, PA 15206.
A reception will be held at 4 p.m., followed by a program at 5:30.

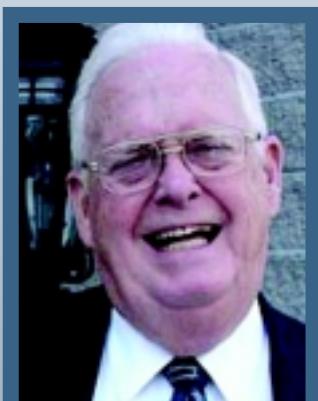
East Liberty Family Health Care Center was founded in the basement of Eastminster Presbyterian Church in 1982. Today, we serve in three locations: 6023 Harvard Street in East Liberty; 7171 Churchland Street in Lincoln-Lemington; and 807 Wallace Avenue (Hosanna House) in Wilkinsburg. We serve 7,600 patients per year in nearly 32,000 visits, without regard for ability to pay.

Reservations are a donation of \$30 each. "However, we encourage patients and friends to join us. The donation should not be an obstacle to anyone's attendance", noted Nancy Lee Cochran. Proceeds from this 30th Anniversary Celebration will benefit the Patient Care Fund, which allows us to provide more than \$2 million each year in charity care and other uncompensated care.

*To receive an official invitation, to RSVP, or to gain additional information,
contact Debbie Paschall at (412) 345-7854.*



Dr. David Hall



Rev. Doug Dunderdale



Steve Paschall



Sue Stewart

From Our Executive Director

What a Wondrous Time is Spring

Spring is my favorite season of the year. Signs of new life springing forth all around us reminds me of the light and life God brings into our lives. His mercies are indeed new every morning.



Dr. Eileen Boyle

At the Health Care Center, we strive to pass on the love of Jesus every day. Our mission statement indicates that we witness to God's love by providing quality, whole person health care to all, especially the poor. We are grateful for our mission and for all those who have helped us in our service for 30 years.

It was 1982 when ELFHCC first opened its doors in the basement of Eastminster Church. In that first year, Dr. David Hall was our medical director, Sue Stewart was the nurse, Stephen Paschall was the administrator and Rev. Doug Dunderdale was the chair of our board. Today, 30 years later, Dr. Hall is still our Medical Director and Sue Stewart is now our Medical Support Administrator. We've made a change in our leadership. Steve Paschall moved from being a board member last year to being an Emeritus Director.

Twenty-five years ago, I had the privilege of becoming the second physician to be hired at the Center. What a positive experience it has been for me and my family. I am so grateful for the Center and I am grateful to God for His grace and His provisions to us.

During this spring of 2012, let us count our many blessings. And when we do, we count our patients, employees, neighbors, donors and friends for their many kindnesses. We have enormous financial needs at the Center, but we serve an awesome God. For thirty years, He has enabled us to serve. With His help and yours, we plan to continue in His service for many years to come.

This spring, please plan to join us at:

- ◆ **Our 30th Anniversary Celebration on April 15 at Eastminster Church.**
- ◆ **The Highmark Walk for a Healthy Community on May 19 near Heinz Field.**
- ◆ **Joyful Noise on May 19 from 11 a.m. through 2:30 p.m. at West Park on the North Side near Allegheny Center Alliance Church.**

I hope to see you at one of these spring get-togethers. And please pray for all of us associated with the Center.

Sincerely yours,

Eileen M. Boyle MD

Eileen

"I am so grateful for the Center and I am grateful to God for His grace and His provisions to us."



Walk for Your Health!

Make a Difference One Step at a Time

Walking is great exercise. On Saturday, May 19, you can walk and make a difference with each step you take. Join us and 70 other non-profit agencies:

WHERE: at Stage AE on Pittsburgh's North Side near Heinz Field.

WHEN: Check-in begins at 7:45 a.m.; the Walk begins at 9:00.

WHY: to walk and to raise money for the **Patient Care Fund** for East Liberty Family Health Care Center.

HOW: Go to the website - www.walkforahealthycommunity.org. Click on "Pittsburgh", then "Registration" and choose the East Liberty Family Health Care Center.

Highmark is covering the costs of food, entertainment and prizes. We will receive 100% of checks mailed to us. Gifts made through the Highmark website are more convenient for our donors, but will be subject to a 3.5% fee.

Who will walk? Our employees, patients, families, neighbors, board, donors, church youth and family groups, other individuals. You don't need a team to join us. Just come, enjoy the food and entertainment, and celebrate a great day with us. Many people on the walk will bring children in strollers. People of all ages are welcome!

Healthy competition is developing among teams who are raising money for the Center. When you visit www.walkforahealthycommunity.org, you can be a part of such teams as Dr. Eileen Boyle's Brigade, Dr. David Hall's Hikers, Team Jesus, Wacky Walkers, Strolling Schnauzers, Paschall's Purpose and many more. Make a donation through one of those teams or start your own. A little technical know-how is all that is needed to begin a new team for your church, business or family. Join us. It's for a great cause.

**For more information,
contact Debbie Paschall
at (412) 345-7854.**

 **Highmark.**
 **WALK FOR A HEALTHY COMMUNITY**
Celebrating Ten Years

Highmark is an independent licensee of the Blue Cross and Blue Shield Association

OUR CENTER'S THREE LOCATIONS:

EAST LIBERTY
6023 Harvard Street
Pittsburgh, PA 15206
(412) 661-2802

LINCOLN-LEMINGTON
7171 Churchland Street
Pittsburgh, PA 15206
(412) 361-8284

HOSANNA HOUSE
(dental care only)
807 Wallace Avenue
Pittsburgh, PA 15221
(412) 243-7711
www.elfhcc.org

ELFHCC is Certified as a Patient-Centered Medical Home (PCMH)

Dr. Eileen Boyle, Executive Director, has announced that the East Liberty site and the Lincoln-Lemington site of ELFHCC have been certified as Patient-Centered Medical Homes.

The Patient-Centered Medical Home (PCMH) is an approach to providing comprehensive primary care for children, youth and adults. The PCMH is a health care setting that facilitates partnerships between individual patients, and their personal physicians, and when appropriate, the patient's family.

"This is a major milestone for us, announced Dr. Boyle. "We have met rigorous requirements that are foundational to achieving high-quality, accessible, efficient health care for our patients. The Patient Centered Medical Home (PCMH) is a promising model for transforming the organization and delivery of primary care so that our patients will benefit from improved quality, safety, efficiency, and effectiveness of our care."

Here are highlights of the Patient-Centered Medical Home:

Personal physician – each patient has an ongoing relationship with a personal physician trained to provide first contact, continuous and comprehensive care.

Physician directed medical practice – the personal physician leads a team of individuals at the practice level who collectively take responsibility for the ongoing care of patients.

Whole person orientation – the personal physician is responsible for providing for all the patient's health care needs or taking responsibility for appropriately arranging care with other qualified professionals. This includes care for all stages of life; acute care; chronic care; preventive services; and end of life care.

Care is coordinated and/or integrated across all elements of the complex health care system (e.g., subspecialty care, hospitals, home health agencies, nursing homes) and the patient's community (e.g., family, public and private community-based services). Care is facilitated by registries, information technology, health information exchange and other means to assure that patients get the indicated care when and where they need and want it in a culturally and linguistically appropriate manner.

Quality and safety are hallmarks of the medical home:

- Practices advocate for their patients to support the attainment of optimal, patient-centered outcomes that are defined by a care planning process driven by a compassionate, robust partnership between physicians, patients, and the patient's family.
- Evidence-based medicine and clinical decision-support tools guide decision making.
- Physicians in the practice accept accountability for continuous quality improvement through voluntary engagement in performance measurement and improvement.
- Patients actively participate in decision-making and feedback is sought to ensure patients' expectations are being met.
- Information technology is utilized appropriately to support optimal patient care, performance measurement, patient education, and enhanced communication.

**We congratulate our staff
for their outstanding service!**

HONORS AND MEMORIALS

We are grateful for our friends who have made gifts in honor or in memory of others.

These recent gifts have included:

IN HONOR OF

Theresa Avick
Dr. Diane Balestrino
Dr. David Blandino
Judi Bobenage
Bradley Dean
Rev. Douglas Dunderdale
Dr. David Hall

Harold and Anne Hall/
P.E.O. Sisterhood-Chapter G
Jane Hollman

Janice Kondel
Dr. Wendy LeMarquand and
Erin Bindewald
Emma Nocera
P.E.O. Sisterhood-Chapter G

Doctors and Staff of ELFHCC

GIVEN BY

Janice Zahuric
Ted and Nancy Schaffer
Mr. and Mrs. Charles Prentiss Orr, Jr.
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Andrew Pernesky
Hazel C. Dumond
William and Marylin Roberts
Virginia Plavetich
Bruce and Barbara Carney
Janice Zahuric
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David and Barbara Bindewald
Kathryn Meek
Helen Braithwaite/Judith Douglass/Anne Hall
Anne Hoffman/Mary Lee Irwin/Willma Knapp
Gwendolyn Lammert/Elizabeth Lindeberg/Nancy Morgan
Patricia Pohlmann/Mrs. P.W. Schaughency/Jeanette Street
Deborah Underwood/Priscilla Utzig/Dorothy Wagner
Lavisa Ward/Carol Weise/Mary Welch
Michael T. Wherry

IN MEMORY OF

John Borsa
Catherine Burke
Mary Cusack
Johanna Dudit
David Dumond, Sr.
Ernest A. Hesse
Gerri Jackson
Dwight and Mary Kellog
Walter W. Kromer
Warren Reding
Jerry and Jonathan Roland
M.H. Stephens
Muriel H. Szeremany
Joseph Utzig

GIVEN BY

Robert and Lillian Panagulias
Daniel and Mary Forbeck
Thomas P. Cusack
Harold and Linda Clark
Hazel C. Dumond
Paul D. Hesse
Roger and Andrea Jackson
and Daughters
George and Debra Krieg
Diane K. Donovan
Robert and Lillian Panagulias
Mr. and Mrs. Robert Royer
Paul Joseph/Deborah Stephens Cella, Jr
Richard Szeremany
Anne Hall



Making a Joyful Noise on May 19

Make a joyful noise unto the LORD, all ye lands. Serve the LORD with gladness: come before his presence with singing. PSALM 100

Friends of the Center will be making a joyful noise at West Park near Allegheny Center Alliance Church on May 19. "Joyful Noise" is an annual spring tradition for the Center. We gather to hear good music, to celebrate God's goodness and to have fellowship among all our friends and stakeholders.

In 2012, Joyful Noise will be a picnic and cook-out, held on the same day as the Highmark Walk for a Healthy Community. Scheduled from 11 a.m. through 2:30 p.m., Joyful Noise will be informal this year.

Kristen Wilson, chair of the development committee of the board of directors noted, "People of all ages will join us for food, conversation, music, games and activities." The donation is \$25 per person, with a maximum of \$75 per family. "Some of our guests will participate in the Highmark Walk first. Most will come to the North Side just for Joyful Noise. It will be an informal time of praise to God and one more opportunity to celebrate our love, caring and appreciation for all those who are in any way connected with the East Liberty Family Health Care Center."

Participants are encouraged to bring their own lawn chairs. Several musical groups from area churches will play. For more information, call us at 412-345-7854.



Board of Directors and Officers

Rev. Douglas A. Dunderdale, Co-Chair
Presbyterian Pastor, Honorable Retired
Rev. Paul E. Roberts, Co-Chair
Pastor, Eastminster Presbyterian Church
Georgette D. Powell, Secretary
Executive Director, PA Vets All The Way Home
Michael T. Wherry, CPA, Treasurer
McClintock & Associates, P.C.
Benjamin Butler
*Director, Minority Business Opportunity Center
Department of Veterans Affairs*
Rev. Etta Calvert
Parish Associate, Mt. Ararat Baptist Church
Rev. J. David Else
Priest-in-Charge, Church of the Advent
W. Craig Esterly
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Richard Sheffey
Assistant Store Manager, Casual Male XL
Kathy Mayle Towns, RN
*Director, Center for Health Care Diversity
Duquesne University*
Kristen Wilson
Homemaker
Mattie Woods
*Executive Director
Center for Healthy Hearts and Souls*

Reid Carpenter, Emeritus Director
President, Council of Leadership Foundations
Stephen P. Paschall, Esq., Emeritus Director
Attorney, Lovett Bookman Harmon Marks LLP

Hope Needs Help



East Liberty Family Health Care Center is dependent upon financial support to carry out its mission. If you, your family, neighbors, church, company, philanthropic foundation or other friends want to learn more or wish to support us, please contact us:

Dr. Eileen Boyle, Executive Director
(412) 362-6353; eboyle@elfhcc.com

Nancy Lee Cochran, Development Consultant
412-889-8721; ncochran@elfhcc.com

**We praise God every time we think of you!
Thank you for your special support.**



East Liberty Family Health Care Center

6023 Harvard Street
Pittsburgh, PA 15206
(412) 361-8265

Our Mission
To witness to God's love,
known in Jesus Christ,
by providing quality,
whole-person health care
to all, especially the poor.

If you do not wish to continue receiving these newsletters, simply call (412) 361-8265 or email ncochran@elfhcc.com and we will no longer send them to you. Thank you.

A copy of the official registration and financial information for the East Liberty Family Health Care Center may be obtained from the Pennsylvania Department of State by calling toll free, within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.

