



**East Liberty
Family Health Care Center**

A CHRISTIAN MINISTRY OF
WHOLE PERSON HEALTH CARE

ANNUAL REPORT 2025

Reflecting our care, community, and impact in 2025



East Liberty Family Health Care Center

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WHOLE PERSON HEALTH CARE

East Liberty Family Health Care Center is a Federally Qualified Health Center (FQHC) and receives support through the Health Resources and Services Administration of the Department of Health and Human Services (HRSA).

Our focus is people who are uninsured, underinsured and underserved. When we talk about quality measures in health care, FQHC's must meet federal reporting, performance and accountability requirements. Patient data is collected daily and must be reported to HRSA annually. The Uniform Data System (UDS) tracks comprehensive information, including patient demographics, to improve health center performance and operations, and report overall program accomplishments.

Community Health Centers are all non-profit health care providers that provide comprehensive primary health care. They comprise the largest national network of primary care providers, serving more than 21.7 million people in more than 9,000 locations. In Pennsylvania, there are more than 250 FQHC sites in rural and urban areas, with locations in 44 of the commonwealth's 67 counties.





Message from Our CEO



Dear Members of the East Liberty Family Health Care Center Community

As we reflect on 2025, I am deeply grateful for the trust you continue to place in East Liberty Family Health Care Center (ELFHCC). This year has been one of resilience, discipline, and renewed commitment to our mission of providing high-quality, accessible, and compassionate care to the communities we serve.

Across our neighborhoods, families continue to face unprecedented challenges—economic uncertainty, workforce shortages, rising healthcare costs, and ongoing disparities in access to care. Yet, in the face of these realities, ELFHCC remained steadfast. Our focus throughout 2025 was clear: stabilize our organization, strengthen our foundation, and ensure that every decision we make centers on patients, staff, and long-term sustainability.

This year marked meaningful progress. We improved operational performance, strengthened financial stewardship, and enhanced clinical productivity while maintaining our commitment to serving all patients regardless of ability to pay. These improvements were not about growth for growth's sake; they were about ensuring that ELFHCC remains here—strong, compliant, and mission-driven—for generations to come.

Equally important has been our continued investment in people. Our providers, front-line staff, support teams, and leaders showed extraordinary dedication in a demanding environment. Their work—often unseen and always essential—ensures that our patients receive care that is respectful, timely, and rooted in dignity. I am proud to advocate for our workforce and to lead an organization that understands that sustainability begins with supporting those who serve.

In 2025, we also laid the groundwork for future impact. Strategic planning efforts focused on expanding access to needed services, strengthening partnerships, and positioning ELFHCC to respond to anticipated policy and funding changes. These efforts reflect a forward-looking approach—one that balances innovation with accountability and remains anchored in our responsibility as a community health center.

None of this progress would be possible without the support of our Board of Directors, community partners, funders, elected officials, and—most importantly—our patients. Your confidence in ELFHCC fuels our work and reinforces why community-based healthcare matters.

As we move into the next year, we do so with clarity and resolve. The work ahead will require continued collaboration, transparency, and shared responsibility. ELFHCC will remain focused on excellence, equity, and service—because our community deserves nothing less.

Thank you for standing with us, believing in our mission, and allowing us to serve.

With gratitude and resolve,

Arsenial Runion

Arsenial T. Runion, MHA
Chief Executive Officer
East Liberty Family Health Care Center



Executive Leadership



Arsenial Runion, MHA

CEO



**Chocku
Radhakrishnan**

Chief Operations
Officer



David Hall, MD

Chief Medical
Officer



Leon Williams, DMD

Dentist/Dental
Director

Executive Leadership (Cont.)

East Liberty Family Health Care Center is making a significant impact in the community, and I am happy to be a part of the organization!

Chocku Radhakrishnan
Chief Operations Officer



JoEllen Welsh
Chief Development
Officer, Marketing, and
Community Outreach



Brian King, MBA, MHA
Chief Financial
Officer



**Tracee Kirkland-Rivers,
CRNP**
Chief Clinical
Officer



Jessica Moreno
Human Resources
Director

Board of Directors



Stephen Paff

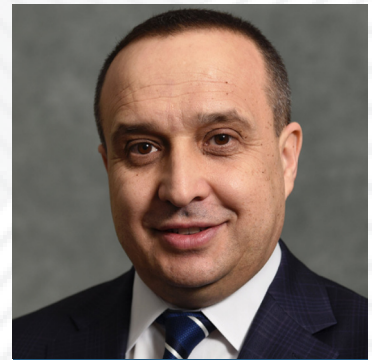
Chairman, Board of Directors



Fernando Ascencio,
DMD, MDS



Pamela Whitelock



Fevzi Akinci, Ph.D.

Board of Directors (Cont.)



Beth Beringer,
CRNP



Abi Fapohunda



S. Manoj Jegasothy,
Esq



Brittany
McDonald-Pierce, Ph.D.



Megan McKinley



Pastor Aaron Teter



Our Mission

To witness to God's love, known in Jesus Christ, by empowering our patients through community centered, whole-person quality health care for all, which includes those who are uninsured, underinsured and underserved.

Core Values

Christ-centeredness

We believe in and are committed to Jesus Christ in all we do. We are dedicated to caring for others in the manner He cares for us, partnering with the Body of Christ.

Prayer

We access God's presence through prayer and worship, celebrating our limitations and His greatness, sharing our thanks and our needs, and seeking His help and direction.

Responsibility

We take responsibility for the gifts we have been given and the ministry in which we serve, seeking to efficiently use resources entrusted to us while always searching for new ways to improve.

Family

We are a community in service together, united as members of God's family; respecting, sharing with, and offering support to one another.

Service

We are called to compassionately serve others by providing whole-person health care, which includes listening to needs and responding with the necessary medical, emotional and spiritual support.

Wholeness

We acknowledge our limitations, place a priority on personal growth, and seek a sustainable balance in our lives.

Our Services

East Liberty Family Health Care Center offers whole-person primary care for physical, emotional, and spiritual well-being, including:

- Behavioral health care
 - Consulting psychiatry
 - Counseling
- Medical assistance
 - Benefits eligibility assistance
 - Sliding-fee scale



- Christ-centered spiritual support
- Chronic care management
- Community outreach
- Comprehensive medical and dental care
 - Adult, child, and pediatric
- Drug and alcohol outreach and relapse prevention
- Obstetrics/gynecology services and prenatal care
- On-call physician services
- Parent/patient/family education
- Pharmacy services
- Podiatry services
- Same-day appointments
- Social services



- Hearing/vision screening
- Homebound outreach
- Immunizations/well-child care visits
- Lab services
- Support groups
- Telehealth services
- Translation services

Our Locations



EAST LIBERTY

6023 Harvard Street
Pittsburgh, PA 15206

LINCOLN LEMINGTON

7157 Mary Peck Bond Place
Pittsburgh, PA 15206



UPTOWN

1425 Forbes Avenue
Pittsburgh, PA 15219



WILKINSBURG

807 Wallace Avenue
Wilkinsburg, PA 15221



East Liberty Family Health Care Center
Pharmacy
In Your Neighborhood



www.ELFHCCpharmacy.com
833-789-5320
412-661-0459

Supporting Whole-Person Care Through Pharmacy Services

East Liberty Family Health Care Center's Pharmacy Services play a critical role in supporting coordinated, whole-person care across our health centers. By working directly with providers, care teams, and insurance partners, the ELFHCC Pharmacies help reduce delays in treatment, improve medication adherence, and remove common barriers to care.



FUN FACT

Use of ELFHCC's Pharmacy Services is open to everyone, not just our patients.

Pharmacy Services at a Glance

- On-site prescription fulfillment
- Coordination with providers and care teams to support timely treatment
- Sliding-fee scale options for eligible patients
- Free home delivery to support timely and convenient access to medications
- Multilingual support, including in-house Spanish interpretation and access to translation services
- Acceptance of most insurance plans



Pharmacy Locations

East Liberty

6023 Harvard Street
Pittsburgh, PA 15206

Lincoln-Lemington

7157 Mary Peck Bond Place
Pittsburgh, PA 15206

Hours:

Monday–Friday: 9:00 a.m. – 5:30 p.m.
(Lunch break: 12:45 p.m. – 1:15 p.m.)

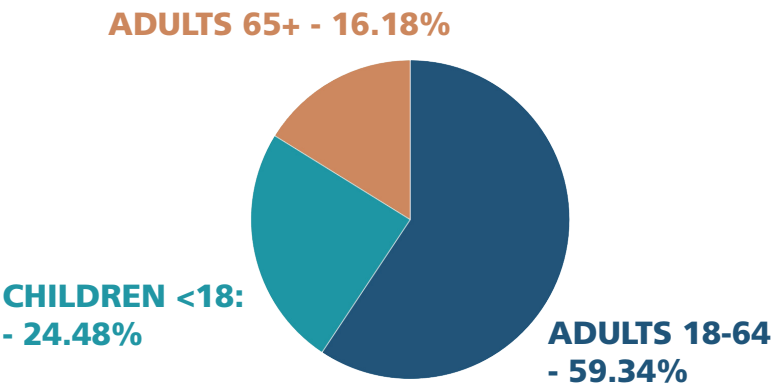
On the first and fourth Wednesday of each month, the pharmacy opens at 10:00 a.m.



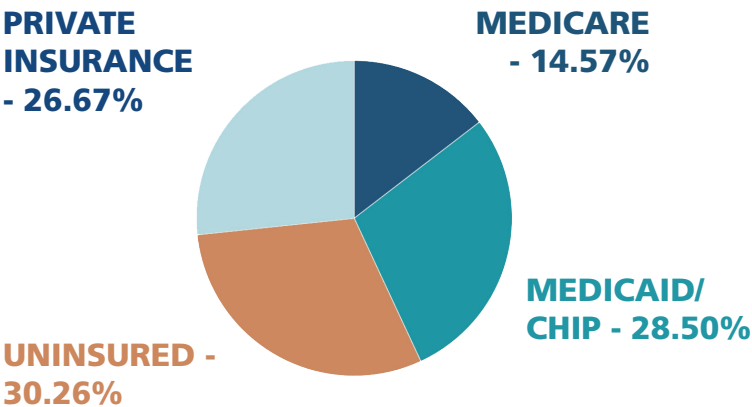
TOTAL PATIENTS SERVED

10,426

PATIENTS BY AGE



PATIENT INSURANCE STATUS



PATIENTS BY RACE

BLACK/AFRICAN AMERICAN – 47.39%



WHITE – 27.36%



AMERICAN INDIAN/ALASKA NATIVE – 3.29%;
ASIAN – 1.74%;
NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER – 0.64%;
MORE THAN ONE RACE – 2.21%;
UNREPORTED/CHOSE NOT TO DISCLOSE – 17.37%

HISPANIC/LATINO – 24.86%



NOT HISPANIC/LATINO – 69.78%



UNREPORTED/CHOSE NOT TO DISCLOSE – 5.36%



TOTAL NUMBER OF SERVICES

88,128



PRIMARY CARE

22,288



OBGYN

1,245



PEDIATRICS

4,264



DENTAL CARE

3,988



CHRONIC CONDITIONS (ASTHMA, DIABETES, HYPERTENSION)

8,834



BEHAVIORAL HEALTH

5,753



SUBSTANCE USE DISORDER SERVICES

1,275



PODIATRY

1,471



PRESCRIPTION REFILLS

39,010



ELFHCC STAFF RETREAT
APRIL 30, 2025

ELFHCC Staff Retreat



April 30, 2025

On April 30th, East Liberty Family Health Care Center staff gathered at Eastminster Presbyterian Church for an **ELFHCC Staff Retreat** focused on education, training, and team development. The retreat provided dedicated time for organizational learning, reflection, and collaboration, reinforcing shared goals and strengthening connections across departments.



Power Outage, Community Support



May 2, 2025

On May 2nd, in response to widespread power outages across the Pittsburgh area, ELFHCC staff came together to support neighbors at the Lemington and Eva P. Mitchell buildings. Team members volunteered their time to prepare, bag, and distribute more than 160 meals, providing practical support during a challenging time for the community.



Standing Up for Community Health



June 17, 2025

On June 17th, ELFHCC hosted a press conference at our Lincoln-Lemington location to address the potential impact of proposed federal Medicaid cuts on community health care access. The event brought together local, state, and county leaders, including Rep. Summer Lee, Mayor Ed Gainey, Pennsylvania Senator Lindsey Williams, Pennsylvania Senator Jay Costa, and Alex Jutca of the Allegheny County DHS. We are grateful for their leadership and shared commitment to protecting essential health care services for the communities we serve.





Team Building Staff Retreat



July 30, 2025

On July 30th, East Liberty Family Health Care Center staff gathered for a **Team Building Staff Retreat** at the Schenley Park Skating Rink Banquet Hall. The afternoon provided dedicated time for employees from across departments to connect outside of their daily roles, strengthen relationships, and reflect on shared purpose.





Community at the Core

**A Town Hall on Social Determinants of Health
+ The Future of FQHCs**



October 2, 2025

On October 2nd, East Liberty Family Health Care Center hosted **Community at the Core: A Town Hall on Social Determinants of Health & The Future of FQHCs** at the Duquesne University Power Center Ballroom. The event brought together health care leaders, educators, and policymakers for an in-depth discussion on how community-based care can best respond to the complex needs of the region.





Maternal Health Fair



October 9, 2025

On October 9th, East Liberty Family Health Care Center had the honor of hosting the first **Maternal Health Fair** organized by State Representative La'Tasha D. Mayes at our Lincoln-Lemington location. The event brought together community organizations, families, and health advocates to raise awareness and share vital resources supporting maternal and infant health.



East Liberty Family Health Care Center is blessed to have so many compassionate friends looking out for our patients throughout the year.

Here are a few examples of genuine kindness:



Newlonsburg Presbyterian Church

ELHFCC is equally blessed with the talents of friends from **Newlonsburg Presbyterian Church** with the beautiful hand-made crocheted and knitted afghans and baby hats. These beautiful blankets are given to our new moms to keep baby warm and shared with elderly patients in our Home Bound Outreach program to keep them warm.





Southminster Presbyterian Church

Southminster Presbyterian Church (located in **Mt. Lebanon**) has been very generous to our patients in need of warmth in the winter months. Since 2016 the generous folks from Southminster have provided Warm Packs consisting of drawstring backpacks, hats, gloves, scarves, socks, and Subway gift cards. Our nursing and front desk staff, who know the patients well, identify our patients most in need and offer them a warm pack.

Southminster donates approximately 100 warm packs each winter. Our patients in need are most grateful for the generosity and kindness displayed by our compassionate friends at Southminster.



412.661.2802
www.ELFHCC.com



Cross Roads Presbyterian Church

East Liberty Family Health Care Center is so very grateful to the Women's Association and the entire **Cross Roads Presbyterian Church** family (located in **Monroeville**) for the blessings they bestow upon our new moms.

For the past 10 years, some very talented members of Cross Roads Church have hand-made beautiful baby quilts and hold an annual Baby Shower where church members purchase and donate diapers, baby wipes, booties, onesies, sleepers, baby clothes, digital thermometers, books, and more. These items are placed in baby gift bags and given to our new moms who need a helping hand.

We are so thankful to our friends at Cross Roads for choosing to bless us and our families with your God-given talents, compassion, and generosity.

**Whoever welcomes a child in my name,
Welcomes me, and whoever Welcomes me,
Welcomes not me but the one who sent me.**

Mark 9:37



WAYS TO GIVE

SUPPORT WHOLE-PERSON CARE

East Liberty Family Health Care Center (ELFHCC) proudly serves as a nonprofit 501 (c) (3) charitable organization. Your support is a fundamental cornerstone of ELFHCC's ability to fulfill its mission to provide quality medical, dental, and behavioral health services to all who seek our care.

There are many ways to support ELFHCC and our mission



You can make a tax-deductible donation by check or money order by mailing it to:

East Liberty Family Health Care Center
Development Department
6023 Harvard Street
Pittsburgh, PA 15206






You can make an online donation through our secure website with your credit or debit card.

www.elfhcc.com/donate





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 instagram.com/elfhcc

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